

## OUR COMPANY ▶

Principle Specialty Pharmacy enables hospitals to offer their providers and patients a full range of specialty pharmacy services.

Our entire team – pharmacists, nurses, care coordinators and insurance specialists – can assist with the unique needs of patients requiring infusion therapy and specialty services. We assist providers in developing comprehensive and medication care plans which are monitored and managed to ensure compliance.

## OUR SPECIALTY PHARMACY CENTERS ▶

The Principle Specialty Pharmacy team consists of infusion pharmacists, nurses, and registered dietitians trained in the specialized area of infusion therapy. Patients receive infusion therapy in the home with training and resources to meet their needs, as well as clinical monitoring by our team of pharmacists and nurses. Working closely with the physician directing the care, other medical professionals and patients, we provide the following services:

- Patient/caregiver training by highly specialized infusion nurses encourages active participation in the therapy and understanding of the therapeutic goals while in the hospital
- Coordination of an overall home care plan of infusion therapy
- Emotional support and counseling to ease the transition to home
- Infusion solutions compounded to precise specifications using state-of-the-art equipment
- Provision of technologically advanced equipment, supply delivery, and careful inventory control to ensure that patients have appropriate supplies on hand at all times
- Clinical monitoring of infusion patients
- Nutritional assessments performed by registered dietitians on TPN and enteral patients
- Monitoring of the patient's clinical status and treatment efficacy
- Monitoring patient compliance and tolerance of the therapy using evidence-based care office visits and testing guidelines
- Identifying and communicating in a timely manner to physicians any related problems or reactions to permit appropriate adjustments
- Processing of claims to Medicare, Medicare HMOs, Medicaid, private insurance companies, and others

Principle Specialty Pharmacy offers services in the greater Knoxville, Nashville and Memphis areas to serve your patients and our services area reaches into Tennessee's contiguous states. We are proud of our in-depth patient education, comprehensive clinical programs and consistently high patient satisfaction ratings.



# OUR HOME INFUSION AND SPECIALTY PHARMACY SERVICES ▶

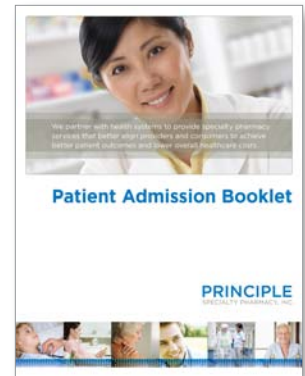
## EASE OF REFERRAL

Our clinical admission team and nurse liaisons work to assure seamless transition from the hospital into the home and we are contracted with most government, insurance and managed care payors. Principle Specialty Pharmacy is also available to coordinate the patient's home respiratory and medical equipment needs from a number of quality providers.

## PATIENT EDUCATION

Patient educational materials provide simple step-by-step instructions for ease of use by non-clinicians.

The Principle Specialty Pharmacy Patient Admission Booklet assures that all patients have the same general information. This booklet features important information for successful management of their home therapy, rights and responsibilities, safety measures, infection control, authorizations and consents, and other items.



## CARE PLANNING AND CARE COORDINATION

### Pharmacy Plan of Care

A licensed pharmacist who has the necessary skills, training, and experience in infusion services will perform the patient's medication assessment. The Pharmacy Plan of Care may address:

- Problems, such as current treatment diagnosis or other situations that may arise during the normal course of therapy
- Interventions
- Monitoring parameters appropriate for therapeutic outcomes; labs, weight changes, other physical signs and symptoms (e.g., weakness, dizziness, fatigue, fever, sweating, palpitations, rash, respiratory difficulties, etc.)
- Goals or outcomes of therapy, and lab orders

Reassessment is an ongoing process provided by the pharmacist, taking into consideration appropriateness, effectiveness, completeness, and patient satisfaction with the services provided. Changes are documented in patient progress notes and/or plan of care. New or revised patient treatment goals are communicated and reflected in a revised plan of care.



## FOR MORE INFORMATION

For more information on home referrals or home infusion and specialty pharmacy services, call your local Principle Specialty Pharmacy Nurse Liaison or contact us at:

### ***Knoxville***

3218 Morris Avenue  
Knoxville, TN 37909  
800-665-2850 *Toll Free*  
865-525-4886 *Local*  
865-934-0249 *Fax*

### ***Nashville***

730 Cool Springs Blvd, Suite 110  
Franklin, TN 37067  
800-665-2850 *Toll Free*

### ***Memphis***

8765 Chaffee Drive, Suite 102  
Arlington, TN 38002  
866-282-8211 *Toll Free*  
901-373-5000 *Local*  
901-386-4889 *Fax*





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